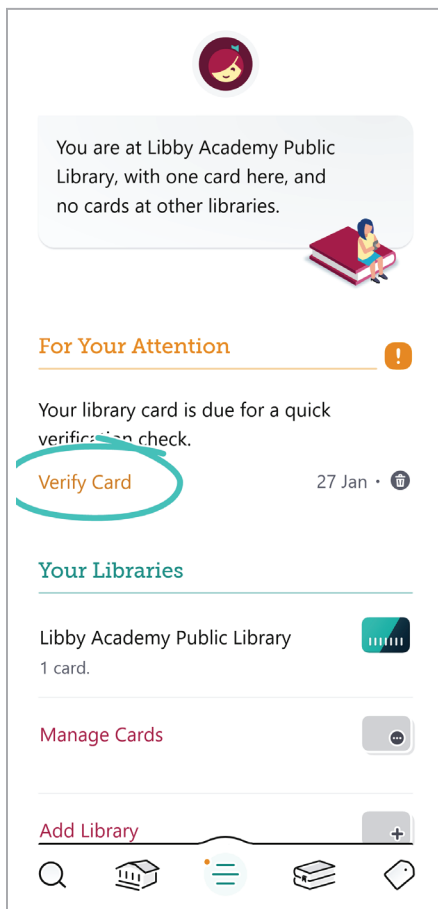


Verify Your Library Card

Verifying your library card in Libby

Libby may occasionally prompt you to verify your library card before you can borrow or place a hold. To do so:

1. Tap **Menu** .
2. Tap **Verify Card** under "For Your Attention."



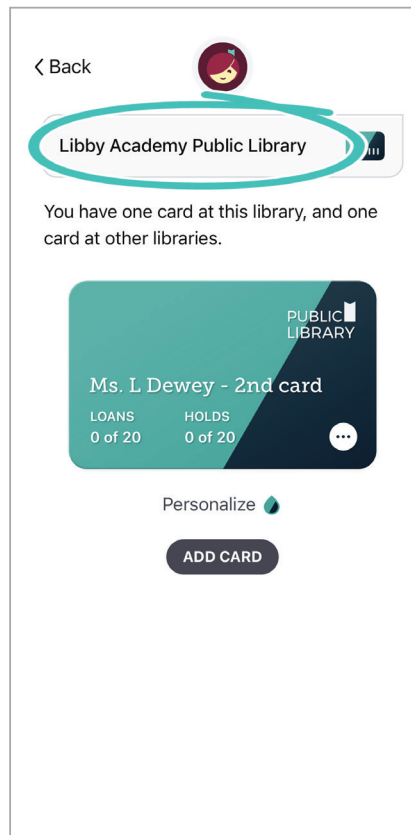
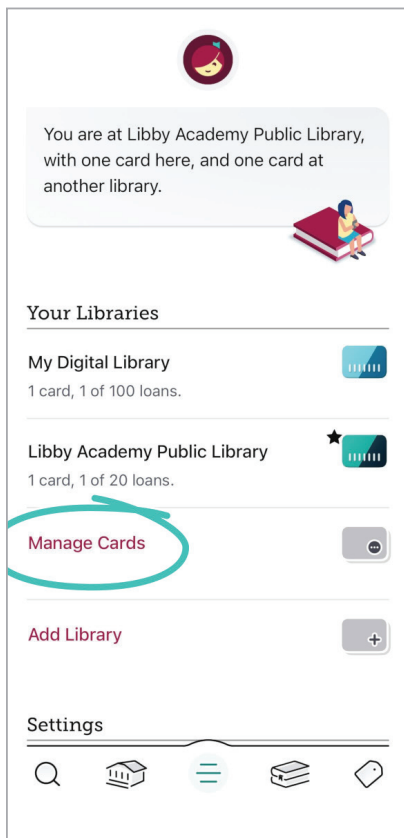
3. Tap **Verify Card** again, then sign in with your library card.

If you're still having trouble, contact your library. They can check the status of your card and confirm your PIN/password.

Removing a card

Removing a card deletes its loans and holds from your **Shelf**  , in the navigation footer and removes that library from your current device. If you ever add your card to Libby again, any active loans and holds will reappear. **To remove a library card:**

1. Tap **Menu**  , then **Manage Cards**. (under “Your Libraries”).
2. If needed, switch libraries.



3. Tap  (on your card).
4. Tap **Remove Card**, then **Yes, Remove Card**.

If you set Libby up on other devices with a setup code, the library card will automatically be removed from those as well.

*If you're still having trouble,
please contact your library to check the status of your card.*

Libby.

The library reading app