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FROM THE MAYOR AND COUNCILLORS

This has been a really difficult Long Term Plan to put together as we have struggled like you with facing up to the cost of living (inflation) and dealing with a range of other things that are outside our control.

These things include:

- not being sure whether the three waters (drinking water, wastewater and stormwater) are 'in' or 'out'
- Government changes around roading and the Resource Management Act
- changing weather patterns which will have an impact on how we plan, maintain and build things
- and of course the increased costs for things we need to buy (some of which have inflated 30-50% more since we wrote our last Long Term Plan in 2021).

However, even though we have these challenges, the Mayor/councillors, community board members and leadership team have listened closely to what you have had to say over the past year about what you value and the progress you want to see.

You have pretty much told us that what we have been doing in the last three years has been noticed and appreciated and that you are keen that we continue to do more of the same.

Overall, the message we heard was "keep to the path you are on currently – nothing flashy or fancy - stay connected to our communities, do the basics well and ensure we are prepared for the future".

Through this Long Term Plan process we are committing to making continued improvements with our mahi. Not exactly full steam ahead but rather kia mau tātou ki te ara...steady as she goes.

"Your korero provided us with some clarity about how to prioritise our spending over the next ten years."

MAYOR MAX BAXTER



KIA MAU TATOU KITE ARA STEADY AS SHE GOES

KIA MAU' IS TO HOLD FAST OR FIRMLY. WE ARE REAFFIRMING TO OUR COMMUNITIES THAT WE ALL (TĀTOU) HOLD STEADFAST TO OUR PATHWAY (ARA).

Even though we would like to be doing more, we know that being careful with your money is very important at this time.

When we started considering costs in October 2023 to prepare this Long Term Plan process, the overall rates requirement started at 18% - pretty much in the mid-range of the other Waikato councils who are also experiencing the same cost pressures we are.

This 18% was not to do anything new – instead this figure was simply to keep pace with increased costs.

However, since then we worked hard to find ways to do things differently, ensuring that we continue at least a little bit of our forward momentum, and still keep rates increases as low as possible.

Even so, we are still proposing a 9.96% overall rates increase for next year.

More on this and the rates increases for the following years is explained on page 23.

And while we welcome any of your feedback on our Consultation Document, we are especially keen to hear from you about three things (see pages 40-42.) to either support our preferred options, or to tell us why we need to reconsider our decision.

HAVE YOUR SAY



There are three specific things we want your feedback on

- 1. redirecting some savings (funding depreciation)- page 40
- 2. increasing council's presence in your communities page 41
- 3. changing the way we fund our seawalls page 42



"We, your Council and community leaders, are confident that this 2024-34 proposed Long Term Plan keeps us on a steady path of progress with care and consideration - building on the good work already being delivered, and also doing what is affordable to ensure our district is not only the best place to live now but long into the future.

Nurturing our community and our environment is at the heart of everything we do. It has been very intentional that our focus remains on People, Place and Partnerships, because when things get tough, like they are now, it is those three areas that will see us come through it stronger and more united. By listening and working with you, we will continue to weave the future, together."

MAYOR MAX BAXTER



A SNAPSHOT OF PROGRESS SINCE 2021

COMMUNITY



MADE POSITIVE CONNECTIONS

between the Council and your communities eg trial council 'pop-ups', the concept planning work, relationship with **Otorohanga College and Te Nehenehenui**



CLOSER RELATIONSHIPS

with iwi/Māori developed and we've invested more time in community partnerships

\$1.6 million

invested into Ōtorohanga College through a successful grant application to government

FUNDING EXPO



hosted to enable community groups to get knowledge and access to more and different funding opportunities



achieved since 2020 through the Ōtorohanga **Employment Hub**

PLANNING



- · Ōtorohanga Town Concept Plan finished and we've started making things happen
- · Kāwhia, Aotea, Ōpārau and Rural concept plans worked on with you
- · Economic Wellbeing Strategy drafted

ENVIRONMENT

TE ARA A WAIWAIA

Riparian Planting project completed on the Waipā River



IN HOUSE



- information systems and processes invested
- Council performance lifted through a CouncilMARK programme
- refurbished the main office

INFRASTRUCTURE + DEVELOPMENT

Removed asbestos from the Kāwhia Water Treatment Plant

KĀWHIA WATER METERS INSTALLED





subdivision enabled through partnership with Ōtorohanga **Timber Company**

KIWI HOUSE UPGRADE SUPPORTED AS ONE OF OUR KEY TOURIST ATTRACTIONS

500m³ water reservoir constructed on Mountain View Road

184km RESEALED ROAD



163km **RE-METALLED ROAD**

2.2km of footpath renewed

130 culverts replaced

7km of water mains installed

ŌTOROHANGA CEMETERY EXPANDED

2.8km of new pipes laid for the Tihiroa Rural Water Scheme



AND MUCH MORE...

WHAT WE HAVE HEARD FROM YOU SO FAR...

Make Ōtorohanga district an even better place to live Be careful with our money

Grow relationships with iwi and external partners

Connect the Council with the community even more

Make sure our roads are maintained, accessible and safe

Help our communities be more prepared to deal with climate risks and other external challenges Ensure our facilities are fit for the future

Be more environmentally focused

Continue to improve delivery, services and response times

Listen to us

KIA MAU TĀTOU KI TE ARA

STEADY AS SHE GOES WILL DELIVER....



COMMUNITY

A CONTINUATION OF 'POP-UP' COUNCILS

ACROSS THE DISTRICT (12 PER YEAR)



THE MĀORI ENGAGEMENT FRAMEWORK IMPLEMENTATION

CONTINUED INVESTIGATIONS FOR A MULTI-PURPOSE COMMUNITY FACILITY





LIBRARIES TAKEN TO THE PEOPLE

COUNCIL MEETINGS AT A PLACE NEAR YOU



FIRST STEPS TOWARDS OUR FUTURE ARTS, CULTURE AND HERITAGE STRATEGY

CONNECTING YOUNG PEOPLE TO LOCAL EMPLOYMENT through the Mayor's Taskforce for Jobs (depending on ongoing funding support)

INFRASTRUCTURE + DEVELOPMENT

40kms+

OF ROAD RESEALED
PER YEAR



FOOTPATHS RENEWED AT A STEADY RATE

IMPROVEMENTS TO THE ŌTOROHANGA POOL





THE KĀWHIA PUBLIC TOILET UPGRADE

CULVERTS STRENGTHENED TO WITHSTAND MORE EXTREME WEATHER EVENTS

BERM EXTENSIONS AND PATHWAYS ADDED FOR THE CEMETERIES

THE HUIPŪTEA RESERVE AND ISLAND RESERVE DEVELOPMENTS

THE OLDER PERSON'S HOUSING REVIEW

ENVIRONMENT

WASTE REDUCTION

AND DIVERSION FROM LANDFILL





A CLIMATE CHANGE RESPONSE PLAN

SERVICES

RESOURCES REALLOCATED INTO MONITORING, ENFORCEMENT AND COMPLIANCE



ONLINE BUILDING CONSENTS

CONTINUED MANAGEMENT

of our parks and reserves, playgrounds and sports fields



NOISE CONTROL SERVICES AVAILABLE 24/7

around Ōtorohanga township

WHAT IS THE LONG TERM PLAN?

Ōtorohanga District Council is here to serve our people and our communities and to meet the future needs of the district.

Every three years we produce a Long Term Plan that says:

- what we intend to do over the next ten years
- how we intend to pay for it
- what we need to build or maintain (infrastructure and community facilities)
- projects and activities (the things we do/deliver for our communities)

It also contains detailed information about our finance and infrastructure plans and the services and activities we provide (including how we measure our performance.)

"The things we say we will do and deliver for you are co-created with you through public engagement sessions, conversations and surveys"

CATHY PRENDERGAST
COUNCILLOR - WHAREPUNGA WARD

"Kia mau tātou ki te ara - steady as she goes"

Our Consultation Document provides a summary on what makes up our Long Term Plan, and explains the choices and decisions we have already made.

It also tells you the impact of our decisions on rates and other income and invites you to give us feedback on specific issues.

HAVE YOUR SAY



Your feedback is warmly welcomed because your feedback helps us to know whether we are on the right track or not.

Once we have considered all the feedback and listened to what you have to say, we will complete our final 2024-34 Long Term Plan by June 2024.





ABOUT US

Across Ōtorohanga district...we have a strong sense of community and we want our towns and rural villages to reflect the vibrancy and individuality of the people within them.

"Ōtorohanga is a fabulous district and we want to ensure that everyone who calls this place home is nurtured and enabled to be their best. We also want to be ready for a changing future and able to meet and respond to new challenges."

KATRINA CHRISTISON, COUNCILLOR - ŌTOROHANGA WARD

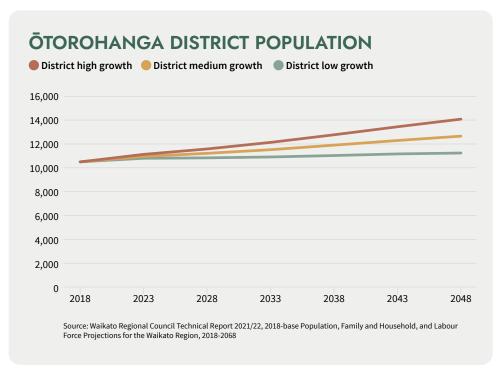
Our district is home to the Kingitanga movement with Kawhia holding special significance to iwi as the resting place for the Tainui waka.

Ōtorohanga district falls within the rohe of a number of iwi – Maniapoto, Raukawa and Ngāti Hikairo. There are also prominent iwi and hapū including Ngāti Apakura, Ngāti Mahuta, Ngāti Te Wehi and Te Patupō, with at least 17 marae located in different parts of the district.

"It is important to council that we continue to strengthen our authentic relationship with mana whenua so that together we can work to improve the wellbeing of all."

JAIMEE TAMAKI, COUNCILLOR - RANGIATEA MĀORI WARD

Most people (70%) live in the rural areas outside Ōtorohanga township and the Kāwhia and Aotea villages. There are 10,900 residents across the district with possibly 1000 to 1500 more people living here in the next 20 years.



Ōtorohanga district also has one of the most youthful populations in the Waikato.

OVER THE PAST THREE YEARS, WE HAVE LISTENED CLOSELY TO WHAT YOU HAVE TOLD US MATTERS TO YOU FOR OUR DISTRICT AND OUR COUNCIL. AND NOW, TOGETHER, WE ARE WEAVING OUR FUTURE....



"Throughout the course of this Long Term Plan, we will continue to build stronger connections and understanding between the Council and iwi/hapū and marae."

ROY WILLISON, COUNCILLOR - RANGIATEA MĀORI WARD



THINGS OUTSIDE OUR CONTROL...

...EXTERNAL CONSIDERATIONS FOR OUR LONG TERM PLAN

INFLATION AND THE COST OF LIVING

As we all know, inflation has had a major impact on the pricing of goods and services.

For councils, the costs have been magnified, because inflation impacts are much higher for many of the things we need to buy such as building materials, roading, fuel, concrete.

Any of the contractors who do construction, maintenance and road works have to pay more in material costs, fuel and wages which we then need to pay for also.

BETWEEN JUNE 2021 AND JUNE 2023, THE

FOLLOWING INFLATION OCCURRED

HOUSEHOLD

PETROL 10%





FOOD 19.8% INCREASE

RENTAL 12% INCREASE



COUNCIL

EARTHMOVING & SITE WORKS 13.8% INCREASE





PIPELINES 22.5% INCREASE

WATER SERVICES
16.6%
INCREASE (EXCLUDING PIPES)



We also have major projects like roading, water and community facilities that <u>must</u> be completed and which cannot be put off eg replacement of a culvert, buying gravel to upgrade a damaged road, or installing new water pipes.

INFLATION HAS BEEN

5.9%

higher than we expected over the last 3 years

INTEREST RATES WERE

3%

higher than we expected over the last 3 years

We are effectively HAVING to spend more, to get less.

The good news for households is that inflation is expected to reduce over the next two years. Whether this reduction will also apply to the things that councils buy – is still not known.

"In 2021, 1,000 litres of bitumen cost around \$495, while in 2024 it is \$996, an increase of 101%. In 2021 bitumen was mainly produced in NZ and the price was stable. Now, bitumen has to be imported from overseas and then blended in NZ, which means pricing is more volatile."

RODNEY DOW, COUNCILLOR - KORAKONUI WARD

GOVERNMENT POLICIES

For this Long Term Plan process, there are a number of things we do not have clear information about – nor do other councils across Aotearoa New Zealand.

THREE WATERS

Water supply, wastewater, and stormwater are called the Three Waters.

We started this Long Term Plan process expecting that our assets for the Three Waters would be transferred by July 2026 to one of the 10 water entities legislated for by the previous government.

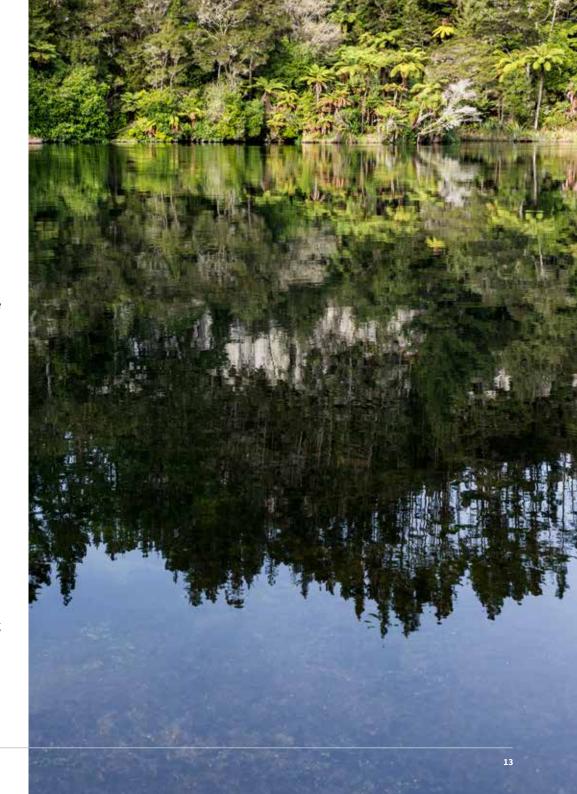
In late 2023 the incoming National/Act/NZ First government signalled that the Three Waters legislation would be repealed and replaced by a new regime – Local Water Done Well.

Details of the new regime are still being worked on. To date we have been told that:

- drinking water, stormwater and wastewater will remain in local control
- there will be stricter rules for water quality and investment in infrastructure (pipes, treatment plants etc)
- councils will need to ringfence money for looking after their own water infrastructure
- new or replacement water infrastructure will need to be loan funded and paid back from either rates or user charges.

Until we have more detail about Local Water Done Well, it is difficult to determine Council's future role in water management. However, once these details are made public, we will participate in the discussions on your behalf to help ensure that the government's proposals are workable at the local level.

Roading is our backbone and water is our lifeblood - we know these things don't come cheaply. We expect that as the environmental and health standards for the delivery of quality water services continue to rise so too will the cost to customers. Finding efficient, affordable ways for delivery of water services is an issue we share with our neighbours and we will be encouraging ongoing regional conversations around making improvements. This may mean joining with others to get better economies of scale in the delivery of services.



LOCAL GOVERNMENT CHANGES

Over the past three years there has been a Panel looking at how local government might be improved. A number of the Panel's recommendations – which are available here www.dia.govt.nz/Future-for-Local-Government-Review - may or may not be picked up by the current government.

"We just don't know at this stage what these changes, if any, may mean for our district. We are watching this carefully with a focus on what impact it may have for our district and people."

ANNETTE WILLIAMS, DEPUTY MAYOR, COUNCILLOR - KĀWHIA/TIHIROA WARD

RESOURCE MANAGEMENT ACT (RMA)/BUILDING ACT CHANGES

The current government repealed the previous government's RMA reforms in December 2023. This means that we continue operating under the existing RMA as we have been. There are future changes signalled but we don't yet know what these are.

The government has announced intended changes to the Building Act. The ones we know about are: you won't need a building consent for granny flats up to 60m2 and new homes may not need them either (as long as there is a specific type of builders' insurance in place).

These are only statements of intention from government so we don't yet know the details or funding impacts.

CLIMATE CHANGE

It is clear that we need to think quite carefully about the places we live and ability of our district to cope with increasing storms, cyclone activity and sea level rise due to climate change. Weather events (wet and dry) are likely to become regular and more extreme. We do not know how much and how quickly climate change will impact our beautiful coastal communities, our farms, our environment and our businesses.

In particular, the west coast is very exposed to increased flooding (from both land and sea) due to predicted sea level rise.

This draft Long Term Plan focuses on continuing to prepare our district for severe weather and other climate change impacts on:

- delivery of services and infrastructure waste disposal, roads, parks, culverts
- public health, safety and accessibility.

In this Long Term Plan, we have put funding in place in 2024/25 to work on the

development of a Climate Change Response Plan. Further information on the plan can be found on page 31.

Part of being prepared to adapt to climate change is ensuring we have sufficient money available to enable us to act when we need to. While not fully funding the depreciation on some assets for the first few years of this Plan (see page 19), we have more room within our debt limits to borrow funds for any work needed to help deal with these changes.

"Now, more that ever, community, council, and central government have to work together as we face the impacts of climate change."

GEOFF GOOD, KAWHIA COMMUNITY BOARD





THE MONEY-GO-ROUND

YOU COLLECTIVELY OWN (THROUGH THE COUNCIL) ABOUT \$395 MILLION IN ASSETS – THAT'S YOUR ROADS, PIPES, WHARVES, STREETLIGHTS, BUILDINGS, PLAYGROUNDS....

These assets differ from your personal assets like a home or a car because:

- (a) they're not really something we can sell
- (b) we don't have a choice about whether to have them or not
- (c) we have to ensure they are kept in good shape for the future not for just the people who live here today.

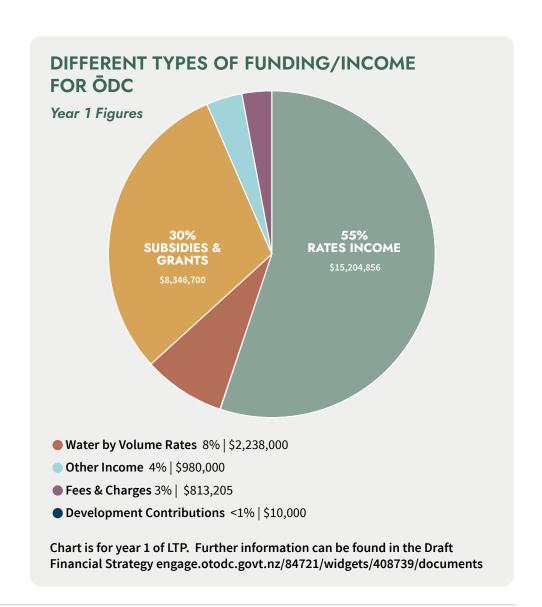
Overall, it costs about \$7.8 million each year to look after these assets (maintenance) and to keep them working well (operations).

We generally use rates money for maintenance and operations, plus we receive some money from the government for roading maintenance (see page 20 – Waka Kotahi Funding).

Assets that are old or need replacing are funded through a mix of:

- rates (see below)
- savings (see 'funding depreciation' below)
- borrowing (see 'debt' below).

Where we can, we look to get grants and subsidies (external funding) to support our work.



THE MONEY-GO-ROUND RATES

WE CURRENTLY COLLECT A 1% RATES INCREASE **AROUND PROVIDES** \$14 million \$140,000* in income. per year in rates. WHICH IS ENOUGH TO RUN **101 DAYS** OF OUR LIBRARY SERVICES *This is an average - the amount will be more or less depending on which ward you are in.

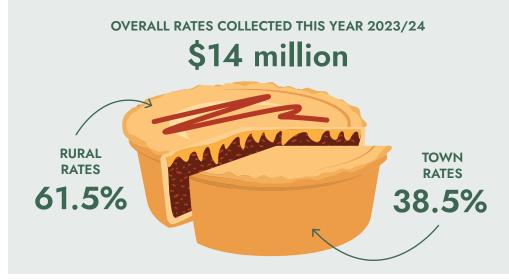
RATES/VALUATIONS/USER FEES

Many people think that rates are a charge for services provided by their council. They are not.

Rates are a tax on the value of your property and while it is property owners that pay them, people who rent also contribute to rates by paying through their rent.

Valuations of property are not done by councils but by independent valuers. When the valuations are completed every three years, this usually affects what portion of rates will be paid by which property owners. For example, the last valuations completed for Ōtorohanga district showed that town properties increased in value more than rural properties. So the share of the rating 'pie' will for now, be higher for town property owners. Portions can change each time the valuations are done. (The previous time, it was rural properties that paid a higher portion.)

Where a council decides to collect charges for services, these are called user fees eg building consent processing, dog registration, transfer station. See Schedule of Fees and Charges 2024/25 engage.otodc.govt.nz/84721/widgets/408739/documents for more information.



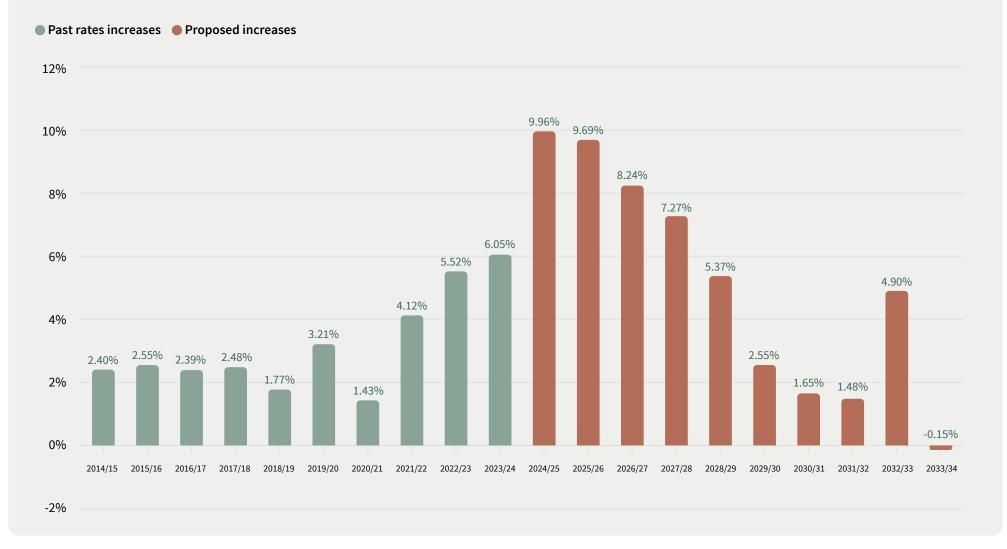
RATES INCREASES 2014 TO 2023

Our average general rates increases were very modest from 2014-2021 at between 1.5% and 3.2% per year. Then rates started to trend up (still relatively modestly) for the last three years as inflation started to rise.

Proposed increases to rates over the next three years are a result of a combination

of factors.... increased costs (this is the main reason), less construction activity, changes in government policies (requiring us to do more or do things differently), and building relationships and addressing climate change.

More detail on rates changes is on page 23 onwards.



THE MONEY-GO-ROUND FUNDING DEPRECIATION

We set aside a certain amount of rates money every year so that when assets need to be replaced due to being worn out ("depreciated"), we have some money saved to do so.

This would be like setting aside \$100 a month into a special account, so you can use this to replace your house roof in ten years time. A house roof will not last forever, and if you don't replace it in time, more and more issues can arise with keeping the house safe and dry.

By putting aside the money over the life of the roof, you should have enough to pay for its replacement when needed. If you don't put this money aside, then you may need to borrow to cover the cost of replacing the roof.

At the moment we collect and set aside (save) \$3-4.5 million per year from rates for funding the future replacement of assets.

However, for the next three years (July 2024 - June 2027), we have decided to reduce the amount of rates we set aside for depreciation on assets which are not going to be replaced in the short term such as newer wastewater and stormwater pipes and council owned buildings. This means that when we replace these assets this reduction won't have a big impact on our ability to pay for them. From July 2027 onwards, we will fully fund our depreciation as we were before 2024.

The upside here is that you will benefit in the short term by savings made in the average rates requirement during these tough times. The downside is that our depreciation fund will be reduced by between \$2 and \$3 million by 2027. This could mean we may have to borrow money to enable us to pay for any unexpected renewal work needed, as opposed to having the money already put aside from funding the depreciation. Needing to borrow could lead to higher rate increases in future years to cover the interest on those loans.



We are asking for your feedback on this to see if you agree with our approach (see page 40).



"We currently collect \$24,000 dollars per year in rates just for depreciation on the Ōtorohanga Library. This means that when the Ōtorohanga Library needs replacing, we will have some money in the bank to pay for it."

STEVE HUGHES, COUNCILLOR - ŌTOROHANGA WARD



THE MONEY-GO-ROUND WAKA KŌTAHI FUNDING

Ōtorohanga receives a funding assistance rate (FAR) of 63% from the National Land Transport Fund (NLTF) to subsidise road maintenance and improvements (not including depreciation or interest costs).

To get this we submit our work programme and costs to Waka Kōtahi every three years. This will be decided in May 2024 and, until the process is completed, our funding is not confirmed.

We already know that Waka Kōtahi is working on different land transport priorities and demands – especially when we take into account the ongoing work needed to recover from cyclones Hale and Gabrielle. Therefore, there is a possibility that we may not receive the same funding amount from government this year and so we may have to make up the difference by using rates.



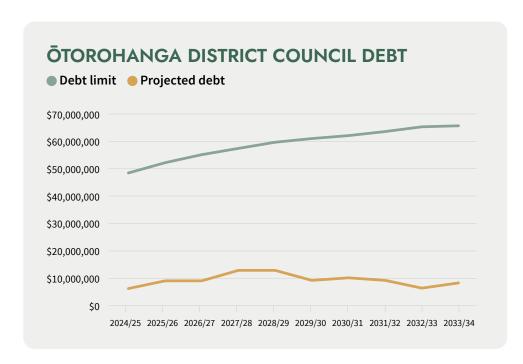
If for some reason we do not receive the same amount of funding for our roads, we'll consider our options and invite your feedback through our annual plan process (next year). We can then make adjustments after hearing what you want us to do.



THE MONEY-GO-ROUND

DEBT

All Councils are given a debt limit (how much they can borrow) based on their ability to pay it back.



Our debt limit is \$48 million for the first year and then increases over time (this is like your credit card having a limit of \$10,000).

Because we have low debt, we are able to borrow to fix something if it breaks eg a bridge gets wiped out in a storm. Not all councils have low debt (some councils are nearly at their debt limit) and so they do not have our flexibility to borrow if they need to.

We are proposing to keep our debt low for now but to keep the idea of borrowing if we need to, as a future option.

"Not all debt is bad. Sometimes it is better to borrow money and spread the costs of paying it back over time rather than trying to pay for something in cash. A good example of this would be a bridge – or a house."

ROY JOHNSON, COUNCILLOR - WAIPĀ WARD

THE MONEY-GO-ROUND FEES AND CHARGES

We get 3% of our income from fees and charges (see page 16)

For the 2024-2034 Long Term Plan, we are changing our fees and charges on a range of activities – the main one being building consents (find out more on page 36).

You can find the full list of fees and charge changes engage.otodc.govt.nz/84721/widgets/408739/documents



THINGS WE HAVE TAKEN OUT OF THIS PROPOSED LONG TERM PLAN

As we have prepared this Long Term Plan, we have taken things out or moved them until later on.

This was to make savings to reduce the average proposed rates increase for the first three years of the Plan (including a reduction from 18% to 10.78% for 2024-2025). This has largely been achieved by thoroughly reviewing all our budgets and

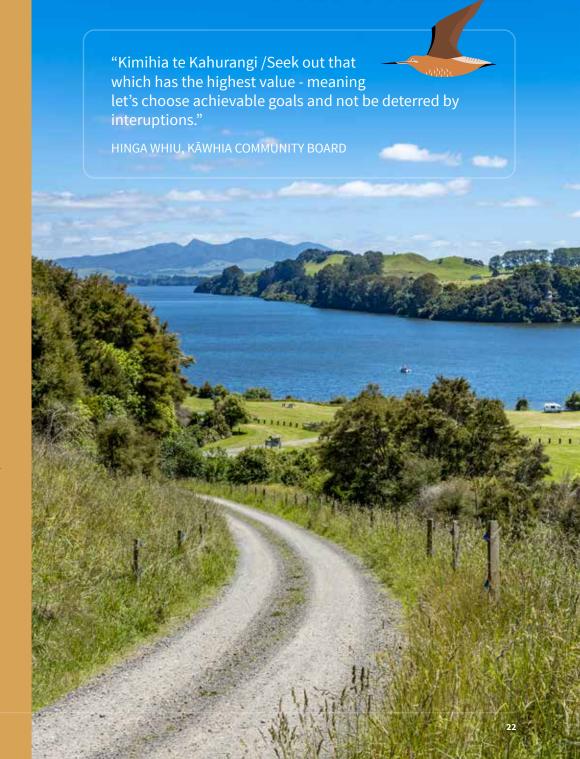
- Not fully funding depreciation on some assets in the short term
- Applying savings made from previous years
- Loan funding new assets which benefit future residents and spreads the cost

Some of the things we considered, but decided not to fund include:

- Digital billboards
- A multi-purpose van for in person delivery of Council services and support (see page 41)
- · Waikato Screen funding
- The Kāwhia wastewater treatment plant (see page 34)
- Seal extensions
- · CCTV for Ōtorohanga township

Some of the things we are SLOWING DOWN but will still be delivering \dots

- The District Plan review will still begin in 2024 but the bulk of the project will now be undertaken from 2025 onwards
- The completion of an Arts, Culture and Heritage Strategy is being delayed which also means a delay in the appointment of a part time arts co-ordinator
- The Kāwhia toilet upgrade has moved from 2024 to 2025





THE DISTRICT HAS THREE DIFFERENT RATING AREAS

RATING AREA

KĀWHIA AOTEA



EXAMPLE PROPERTY

\$621,000 coastal property connected to services (water, rubbish)

Proposed increase for 2024/25

\$528.42 (16.70%)

Average annual increase for the next ten years

\$161.76 (4.40%)

RATING AREA **ŌTOROHANGA**



EXAMPLE PROPERTY

\$585,000 town property connected to services (water, wastewater, rubbish)

Proposed increase for 2024/25

\$357.18 (12.90%)

Average annual increase for the next ten years

\$145.47 (4.60%)

RATING ARFA

KĀWHIA AOTEA

RURAL



ŌTOROHANGA

EXAMPLE PROPERTY

\$2,300,000 rural property not connected to services

Proposed increase for 2024/25

\$309.88 (7.20%)

Average annual increase for the next ten years

\$202.00 (4.40%)

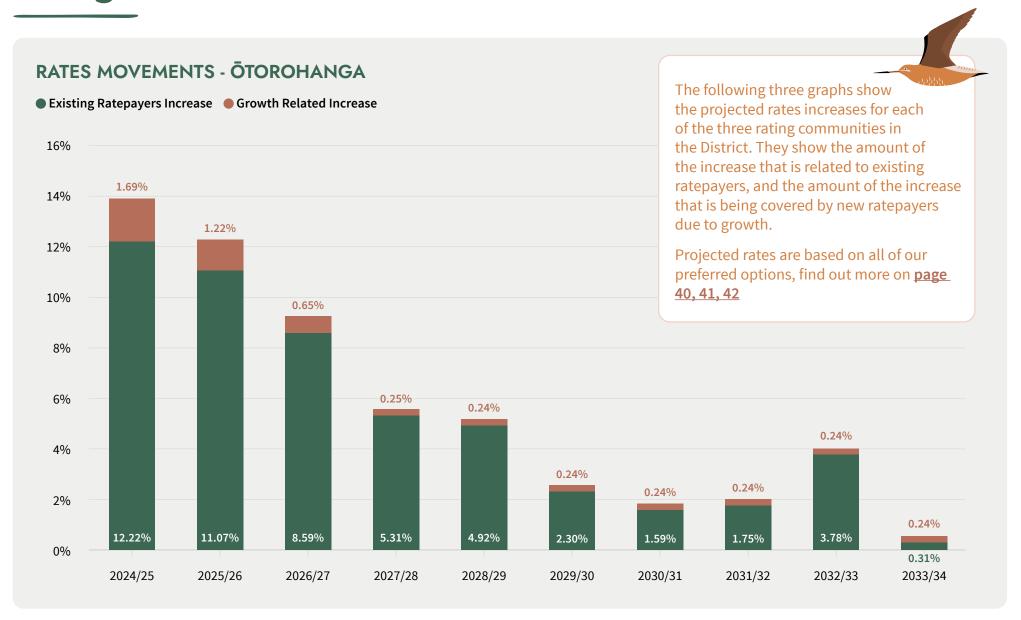
These examples are based on all of our preferred options, find out more on page 40, 41, 42

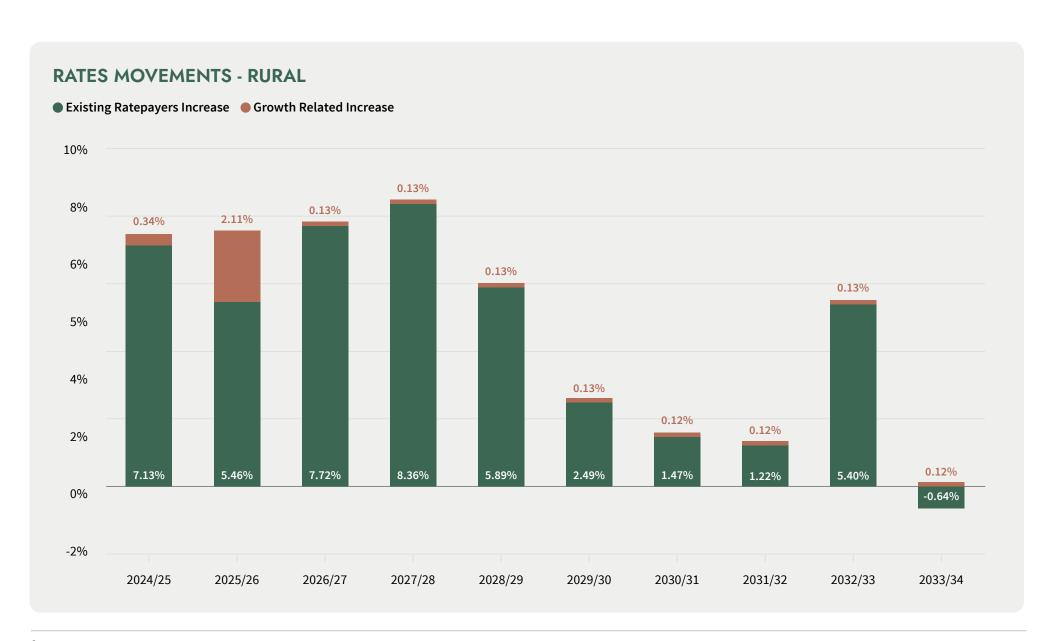
RURAL

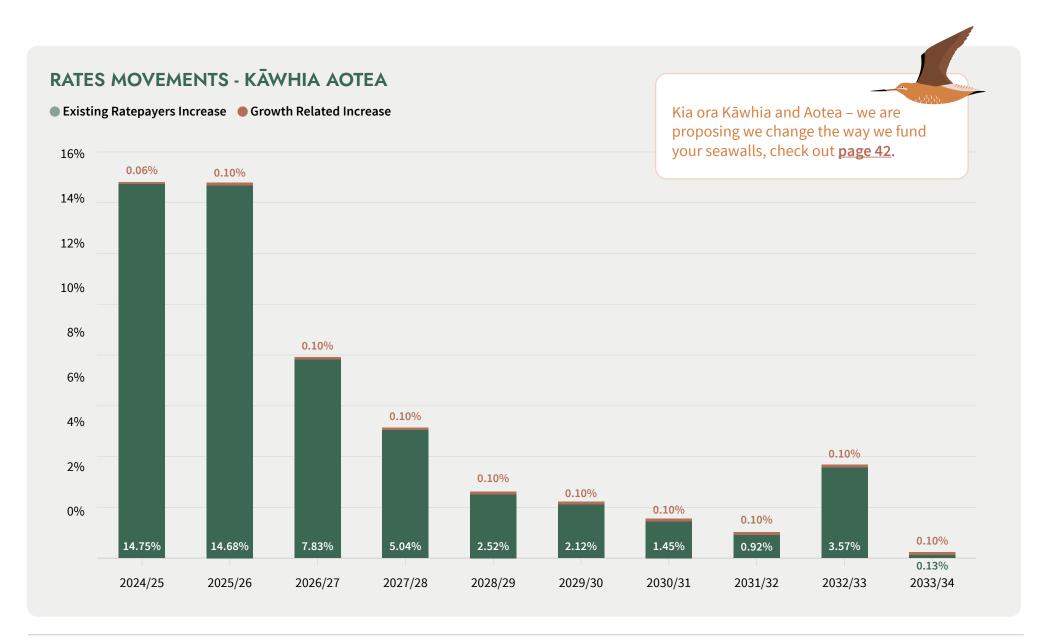
ŌTOROHANGA DISTRICT



PROJECTED RATES OVER THE NEXT 10 YEARS









WHAT WE DO



OUR WORK PROGRAMME IS BALANCED ACROSS SIX AREAS.

14% OF TOTAL COUNCIL SPEND

TRUSTED LEADERSHIP

- · Providing leadership and governance
- Listening to communities
- Building Tiriti-based partnerships
- Providing clear and timely communication
- Ensuring great performance and service delivery by Council

65% OF TOTAL COUNCIL SPEND

- RESILIENT INFRASTRUCTURE
- Roading/footpaths, road safety
- Collecting, treating and getting rid of wastewater
- Taking, treating, storing and distributing water
- Collecting and disposing of stormwater
- Maintaining and operating flood protection works including seawalls
- Climate change work

6% OF TOTAL COUNCIL SPEND

STRONG COMMUNITIES

- Libraries
- Civil Defence
- Enabling communities to take collective action on issues important to them
- Providing funding and other support to organisations and community groups
- Art and culture
- Promoting the District and supporting local businesses

9% OF TOTAL COUNCIL SPEND

VIBRANT PLACES & SPACES

- Facilities and public spaces, such as halls, parks and reserves
- Cemeteries
- Public toilets
- · Ōtorohanga swimming pool

2% OF TOTAL COUNCIL SPEND

RESPONSIBLE WASTE MANAGEMENT

- Kerbside rubbish and recycling services
- Transfer stations/recycling depots
- Waste minimisation planning and delivery
- Education

4% OF TOTAL COUNCIL SPEND

SUSTAINABLE DEVELOPMENT & PUBLIC SAFETY

- Providing planning and regulatory services to manage the natural and physical resources of the district
- Environmental health and animal management services





WHAT WE DO

COMMUNITY CONNECTIONS AND STRENGTHENING LOCAL DEMOCRACY



Over the last three years we have invested strongly in finding ways to increase our connections to different communities – including iwi/Māori, young people, business people, people who live rurally, and those who own property here but don't live here.

We call this our enhanced community connections approach.

BUILDING TE TIRITI BASED PARTNERSHIPS

When our Māori Engagement Framework is completed this year, we have ensured there is funding for our Kaitakewaenga (Iwi Relations Advisor) to oversee the framework and support us as an organisation to continue our mahi in this space.

This proposed Long Term Plan is keeping this enhanced community connections approach through:

- Council meetings at places near you, including marae
- 'pop-up' council activities where we can
- continued conversations with iwi/Māori leading to some formalised partnership agreements
- continued improvements to our communication
- · civics education.

However, we could do even more connecting if you really wanted us to....



For example, we considered purchasing a multi-purpose van that could be used for providing:

- mobile library services
- in-place opportunities for people to have their say
- civil defence support when needed.

The initial cost for this van was estimated at \$120,000 plus another \$33,000 each year to run.

And while this van would have had multiple benefits - providing a visible presence connecting the Council with your community - we felt that now is not the time to make this investment and instead propose to maintain the current enhanced community connections approach outlined above.

HAVE YOUR SAY



We are asking for your feedback on our decision. (see page 41).





"Climate change is undeniable and how we respond to that as a council and community needs to be carefully planned to protect our future generations."

JO BUTCHER, ŌTOROHANGA COMMUNITY BOARD

WHAT WE DO

CLIMATE RESPONSE PLAN





TRUSTED LEADERSHIP



When we did the Ōtorohanga Town Concept Plan 2023 one of the main actions identified was the need for a plan to guide our district on responding to climate change.

This Climate Response Plan will provide the pathway we need to:

- ensure our assets (town, community and infrastructure) are able to better cope with extreme weather events
- help our communities plan for and respond to climate change
- reduce our own climate change impacts.

We have budgeted \$50k for each of the next three years to work with you to deliver the Climate Response Plan.



WHAT WE DO

ROADING AND TRANSPORT



As a small rural district, land transport (roads and road management/safety) is the largest area of expenditure we have at \$19.6 million per year (capital and operating expenses). This is 36.1% of our total budget.

You have also told us that roading is your top priority.

In this proposed Long Term Plan, we are going to deliver what we do now – even though costs have increased (between 30 and 50%). And if our funding from government goes down, we will consider our options and seek your feedback (see Waka Kotahi subsidy page 20).

Our "steady as she goes" approach (which means we do what needs to be done, when we can and to the highest standard possible) will cost a total of \$59 million for the next three years.

ROADING AND TRANSPORT

- maintenance of gravel roads (35% of our roads are unsealed)
- resealing and fixing sealed roads
- road improvements
- · maintaining 134 bridges
- footpaths
- road marking
- road safety awareness and education
- traffic services
- speed management activity.

"Its rewarding for us as elected members to work closely with our communities and develop our plans together." RICHARD HARPUR, KĀWHIA COMMUNITY BOARD

WE ALSO LOOK AFTER:

- 5.686 culverts
- 81 road underpasses
- 2,800 road signs
- · 550 street lights

For this proposed Long Term Plan, we intend to reseal a minimum of 43kms of road per year and aiming to do 48kms per year for the first five years. We are focusing on looking after what we have as well as ensuring our existing roads and bridges are best equipped to survive major storms and weather events.

CULVERTS

When culverts come up for renewal, we will be replacing the existing pipes with larger ones.

This means that when there is an extreme weather event, more rainfall can be directed into streams and rivers and there will be less flood or land slip damage to homes, roads and farmland.

Our approach means we are upgrading culverts at the rate of 444m/year which works out to be an average of 30 culverts per year

FOOTPATHS

Across our district we have 24 kms of footpaths. Maintenance and renewals of footpaths are paid for through a mix of rates and the Waka Kōtahi subsidy.

Our approach is to make sure we renew those footpaths that are in poorest condition as a priority – and aim to do the entire footpath rather than just patches of it. This is much more efficient and will ensure better quality footpaths over a longer period of time.

WHAT WE DO WASTE MANAGEMENT



One of the things we heard matters to you is how we manage waste.

Last year, the government released the National Waste Strategy and, as a result of this, there are changes coming to the way communities will need to reduce waste and the ways waste is managed. For example, in three years it will be a requirement that Ōtorohanga township has a food waste collection in place.

These changes and the impact they have on our district's Waste Management and Minimisation Plan, will mean an (as yet unknown) increase in waste management costs from 2027.

Next year we will be following up an earlier commitment we made to investigate the establishment of a resource recovery centre in Ōtorohanga and employing a part-time waste minimisation person (jointly funded through a waste levy from the Ministry for the Environment and rates).

"It is imperative to improve the way we think about rubbish and move to low waste sustainable models."

KAT BROWN-MERRIN, ŌTOROHANGA COMMUNITY BOARD



WHAT WE DO

WATER SUPPLY, WASTEWATER AND STORMWATER





WATER SUPPLY

We have two urban and four rural water supply schemes.

Over the last three years, significant additional work has been undertaken (above "normal" maintenance requirements) in Ōtorohanga and Kāwhia to:

- increase storage for water
- make sure the pipes and treatment plants can cope with stress like extreme weather events
- · meet consenting requirements.

This approach will continue until 2025 when we will be moving into a conservative 'steady as she goes' maintenance programme.

We will also be improving the office and staff facilities at the Ōtorohanga Water Treatment Plant next year.

KĀWHIA WASTEWATER UPDATE

An investigation for putting in a community wastewater system at Kāwhia is nearing completion.

While we already recognise that such a system would be of great benefit, the cost involved will be far too much for one small community to afford. Estimated at \$15 million in 2020, we believe such a system will only be possible with significant external (eg government) funding.

Note: there is no budget allowance in this Long Term Plan for a Kāwhia wastewater system.

STORMWATER CONSENTS

Stormwater is rain water that comes off roads, roofs, driveways, concrete and ends up going down drains directly into streams and rivers.

We have submitted applications for a new comprehensive stormwater consent for Ōtorohanga and Kāwhia and it is currently being reviewed by Waikato Regional Council.

Until such time as the new consent is granted we continue to operate under existing consent conditions.

WHAT WE DO FLOOD CONTROL



ŌTOROHANGA STOPBANKS

The maintenance around the Te Ara a Waiwaia I O-Rahiri (Ōtorohanga Stopbank Pathway) is going to be fully funded by us from June this year.

When it was mainly only used as a stopbank, the maintenance was covered by the Waikato Regional Council as part of its flood control work.

Now, as a community asset, it requires a much higher level of mowing, fertilising and care and so this responsibility becomes ours.

KĀWHIA/AOTEA SEAWALLS

A resource consent application has been lodged for the Aotea seawall and an application for the Kāwhia seawalls consent* will need to be lodged before 2029 (when the current one runs out).

This will mean assessments will need to be completed, including consideration given to their suitability (against potential severe storm events) and their long term maintenance.

We will also be doing assessments of the condition of the Kāwhia wharf and boat ramp.

* Government funding of \$730k is contributing towards work on the Kāwhia seawall. We are currently investigating whether this funding can also be applied to the Aotea seawall.

HAVE YOUR SAY



We are proposing we change the way we rate for Kāwhia and Aotea seawalls. Instead of property owners in Kāwhia and Aotea paying separately for the upkeep of their seawalls, we are now proposing to apply a single targeted rate for all three walls across both communities.

We are asking for your feedback on our decision (see page 42).





WHAT WE DO

BUILDING CONSENT FEES



There has been a downturn in building and construction – largely due to the increased costs associated with materials (inflation).

We charge a fee to process building consents (for specialist staff time and technical investigation to ensure the consent meets all requirements). In our last Long Term Plan (2021-31) we expected to get \$800,000 per year in consent fees – which cover 70% of the costs of doing this work (with the other 30% being covered by rates). However, with the dramatic and unexpected downturn in building and construction we only collected \$457,000 in fees.

So, in this Long Term Plan process we are forecasting that the amount we will recover in fees will reduce from 70% of the expected costs of this service to 45% (see below).

AVERAGE RATES CONTRIBUTION TOWARD BUILDING CONSENT SERVICES PER YEAR

	Three years up to June 30, 2024	Three years from 1 July, 2024
Fees	\$800,000 per year	\$500,000 per year
Rates	\$306,000 per year	\$606,000 per year

In the short term, we think that this is a more realistic estimation of likely income and we don't anticipate that this lower level of revenue will continue as building activity is likely recover relatively quickly - particularly if the government introduces their proposed housing incentives package. So we need to be ready for when that occurs.

We will be covering this shortfall in fees with rates for the next three years and then we will review our decision.

This change is contributing 2.14% to the first three years rates increase.

CONSTRUCTION

The Harper Avenue development (Westridge subdivision) will be coming online over the next couple of years which will significantly increase construction activity in Ōtorohanga.

The plans to further expand Waikeria Prison may need to go ahead if government policy requires more prison beds sooner than expected. This would be good for our district in terms of both economic benefits and rates income.

We need to ensure we retain sufficient staff capacity and supporting technical expertise to carry out our building functions.

In 2024/25 we are also introducing new software – ideally in line with our neighbouring councils - to enable building consents to be lodged and processed online. This will make the process much more efficient for homeowners, builders and developers.



WHAT WE DO LIBRARIES

STRONG COMMUNITIES



In this proposed Long Term Plan, we are introducing "Makerspace" into the Ōtorohanga library. Makerspace is an area where people can explore, design, experiment and create using resources like sewing machines and 3D printers.

As well as Makerspace we will:

- increase our te reo Māori collection
- extend our library learning programmes to teenagers and adults (currently just for under-fives and children)
- investigate expanding our collection of books by sharing with other councils
- bring library services out to you through schools, marae and community centres
- add a covered mobility scooter parking area at the Ōtorohanga library.

We are also going to join Fines Free Public Libraries Aotearoa which means we won't charge a fee for overdue books. It has been proven that a Fines Free service encourages people to come back to the library with their books – even if they are 'late' – and to continue using library services.

MULTI-PURPOSE FACILITY UPDATE

A feasibility study has been undertaken on developing a multi-purpose community hub in Ōtorohanga to look at providing better spaces for community, arts and cultural activities, meeting social needs of residents and hosting events. This process involved discussions with and seeking feedback from partners, community organisations and stakeholders, as well as the wider community.

Council is considering a preferred option based on developing existing facilities. However, no final decisions will be made until the details around the preferred option (designs, cost, funding, etc) have been established and the community and stakeholders have had the opportunity to consider and provide feedback on the proposal(s). We will let you know more later in 2024.

WHAT WE DO THE ŌTOROHANGA POOL

VIBRANT PLACES & SPACES



It has been 25 years since the Ōtorohanga Memorial Pool Complex had a makeover and we want to make a plan with you to:

- do a basic upgrade to the building, including the bathroom and changing rooms
- address weather tightness issues
- improve the seating areas and shade structures/landscaping to make the area more inviting
- reline the outdoor pool.

We have allowed \$455,000 over the next five years to do this work but, before we begin, we will be inviting you to give us your ideas. We will let you know more about this and invite your input later in 2024.

"Evolving our library services with the changing — world ensures our community stays connected to opportunities for life long learning."

TORI KOROHEKE, ŌTOROHANGA COMMUNITY BOARD

WHAT WE DO HOUSING

STRONG COMMUNITIES



A warm, safe and secure place to call home is a basic need for everyone. Working with the Ōtorohanga District Housing Group we will be continuing to invest in the Maru Energy Trust home insulation programme (\$30,000 per year) and starting three new projects:

- 1. as part of the district plan review we will consider how to make it easier to put extra homes on one title eg secondary dwellings/tiny homes/papakāinga
- 2. a review of our Elder Person's housing
- 3. when reviewing our development contributions policy in 2024/25 we'll look at including financial contributions to encourage affordable housing.

"Safe, secure and healthy homes are the foundation of wellbeing. We are proud to be partnering with the local housing group and playing our part in working together for the people in our community."

KIT JEFFRIES, COUNCILLOR - KĀWHIA/TIHIROA WARD





HAVE YOUR SAY

WHAT WE WOULD LIKE YOUR FEEDBACK ON....



Have your say on page 45

FUNDING DEPRECIATION

For the next three years (2024-2027), we have decided to reduce the amount of rates we set aside for funding depreciation on assets. This does not impact upon our level of service.

The result of this is that savings of 7.4% will be made in the average rates requirement and our depreciation fund will be reduced by between \$2 and \$3 million by 2027.

OPTIONS

OUR PREFERRED OPTION

- Reduce the amount by \$2.1 million we set aside for funding depreciation of assets for three years
- 2 Continue to collect \$2.1 million in rates to fund depreciation of assets for the next three years

BORROWING

Under option 1, Councils borrowing for the first three years of the plan will be higher by \$1m in year 1, \$1.7m by year 2 and \$2.1m by year 3.

If Option 2 is selected, borrowing would be lower by \$2.1m by year 3 of the plan, but rates would increase by approx 7.4% in year 1, an additional 5% in year 2 and an additional 2.8% in year 3.

TABLE OF RATES IMPACTS - FUNDING DEPRECIATION

Year 1 Rates		OPTION 1 - PREFERRED		OPTION 2	
Example Property Value		Year 1	% change	Year 1	% change
Rural	\$2,300,000	\$3,691	+16.70%	\$3,953	+25.00%
Ōtorohanga	\$585,000	\$3,132	+12.90%	\$3,398	+22.50%
Kāwhia	\$621,000	\$4,607	+7.20%	\$4,805	+11.83%

^{*}Change compared to 2022/2023 rates

WHAT WE WOULD LIKE YOUR FEEDBACK ON....



your say on page 45

COMMUNITY PRESENCE



You've told us that the work we started in the 2021/31 Long Term Plan to better engage with you has made a difference, and you would like this to continue and for us to do more. In this long term plan process we've included a range of activities for enhanced outreach so that all our communities can benefit from improved connectedness with Council.

To be even more visible, we considered purchasing a multi-purpose van to get out and about across the district and connecting even further.

We are proposing to not purchase the van and continue instead with our enhanced community connections approach. This does not impact upon our debt or level of service.

The initial cost for this van was estimated at \$120,000 plus another \$33,000 each year to run. If included this change would add a 0.23% increase in the year the van is purchased, with that increased cost carrying on for the life of the van.

OPTIONS

OUR PREFERRED OPTION

Continue with our enhanced community connections but not invest in a multi-purpose van

Invest in a multi-purpose van

TABLE OF RATES IMPACTS - COMMUNITY PRESENCE

Year 1 Rates		OPTION 1 - PREFERRED		OPTION 2	
Example Property Value		Year 1	% change	Year 1	% change
Rural	\$2,300,000	\$3,691	+16.70%	\$3,696	+16.90%
Ōtorohanga	\$585,000	\$3,132	+12.90%	\$3,136	+13.10%
Kāwhia	\$621,000	\$4,607	+7.20%	\$4,619	+7.50%

^{*}Change compared to 2022/2023 rates

WHAT WE WOULD LIKE YOUR FEEDBACK ON....





KĀWHIA AND AOTEA SEAWALL RATES



We are proposing we change the way we rate for Kāwhia and Aotea seawalls. Instead of property owners in Kāwhia and Aotea paying separately for the upkeep of their seawalls, we are now proposing to apply a single targeted rate for all three walls across both communities.

This proposed change makes the costs for seawalls clearer, more explicit and shares the burden of maintaining the seawalls across a greater number of ratepayers, reducing the impact on individual properties in Aotea.

Our reasons for continuing to invest in our seawalls include:

- Economic maintaining the attractiveness and desirability of public and private property in both harbours has benefits for the entire area and not just the individual communities
- Community unity protecting where people live helps to keep communities strong and together
- Environmental well-maintained seawalls provide crucial protection against coastal erosion and flooding, preserving the natural environment. These walls also protect two of our most notable trees, Te Papa o Karewa and Tangi te Korowhiti. By investing in the upkeep of these walls, the communities of Kāwhia and Aotea show their commitment to safeguarding our coast for future generations.

OPTIONS

your say on page 45

OUR PREFERRED OPTION

- 1 Apply a single targeted rate for all three seawalls across both communities.
- **2** Each community continues to pay for their own seawalls.

Note: Neither option impacts upon our debt or level of service, both options are based upon our expected level of maintenance continuing.

TABLE OF RATES IMPACTS - KĀWHIA AND AOTEA SEAWALL

RATES	OPTION 1 - I	PREFERRED	OPTION 2		
Community	Aotea	Kāwhia	Aotea	Kāwhia	
2023/24	\$206.71	\$24.27	\$206.71	\$24.27	
2024/25	\$63.03	\$63.03	\$214.90	\$24.87	
2025/26	\$195.22	\$195.22	\$612.95	\$25.39	
2026/27	\$168.15	\$168.15	\$520.67	\$25.97	

FINANCIAL STRATEGY

Our Financial Strategy sets out information to help you assess the impact of our decisions on your community. It goes hand in hand with our Infrastructure Strategy and includes a forecast of things that could have a financial effect on us such as building a new asset like a water treatment plant or changes in population or land use creating the need for additional services. Also included in the Strategy are the financial limits in which we intend to operate within for rate increases and borrowing.

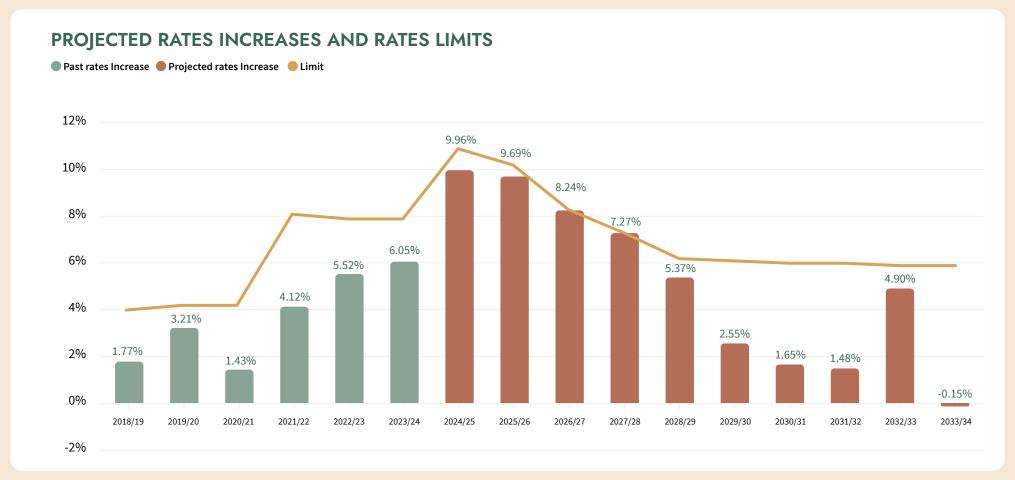
OUR APPROACH FOR 2024-34

We have three goals in our Strategy:

- Deliver value for current and future residents
- Use debt as a tool for intergenerational equity and retain borrowing headroom
- Be good custodians of community assets

RATES INCREASE LIMIT

Rates are the main source of income for our activities, but we also try to maximise funding from other sources including the government. We are proposing that our rates revenue be capped at the following levels over the ten years of the Long Term Plan:



BORROWING LIMITS

We're not planning to change our borrowing limits in this plan. Our limits will continue to be calculated as 175% of total income each year. This means that in 2024/25, the cap will be approximately \$48 million, increasing over the ten years of the plan to \$66 million in 2033/34.

Remember, as we said earlier, we are proposing to keep our debt low but have capacity to borrow if we need it (see page 21).

A full copy of our Financial Strategy is on our website engage.otodc.govt.nz/84721/ widgets/408739/documents.

INFRASTRUCTURE STRATEGY

Our Infrastructure Strategy sets out the approach we're taking to providing water, wastewater, stormwater, flood protection, roads and footpaths over the next 30 years. At this stage it doesn't include our community facilities such as halls, toilets, swimming pools and other property but this is something we're working on.

OUR APPROACH ... AND WHAT IT MEANS FOR 2024/34

In our last long term plan we changed our approach to infrastructure management by shifting from a 'do minimum' to a 'sound management' approach which means making the best decisions in the long-term interests of our communities. At the time, our reasons for making this change were:

- 1. After several decades of static or declining population, we'd moved into a period of growth and our infrastructure services needed to be expanded.
- 2. We'd commissioned an independent assessment (CouncilMARK) of our organisation and the assessors described Council's water services infrastructure as a key risk requiring significant investment over the next ten to 15 years.

We have made good progress since 2021 to address these risks and we're committed to pressing forward with making Ōtorohanga an even better place to live by continuing to apply a 'sound management' approach. Our priority is creating resilience to place the district in the best possible position for future challenges.

A full copy of our Strategy is on our website <u>engage.otodc.govt.nz/84721/</u> widgets/408739/documents.



HAVE YOUR SAY

TELL US WHAT YOU THINK



Now that you've read our consultation document, we would love to hear your feedback! Public consultation on our proposed Long Term Plan is open from 28 March through to 29 April 2024.

HAVE YOUR SAY BY USING ONE OF THE FOLLOWING:

- Online go to engage.otodc.govt.nz/ltp
- Hard copy use the submission form included in this document and drop it off to our council office or one of our libraries
- **Visit** one of our Open Days. See details in the green box on the right.

Submissions close at 9am, 29 April 2024.



SCAN THE QR CODE TO HAVE YOUR SAY ONLINE



WHAT HAPPENS NEXT?

28 March – 29 April 2024 - You tell us what you think. You can submit your feedback to us during this time.

Week of 20 May- You can present your submission to us (optional)

The Council meets to listen to people who want to present their submission in person.

24 May - We consider your feedbackThe Council meets to consider all of the submissions received and discuss changes to the proposed budgets and projects.

25 June - We make final decisions and adopt the Long Term Plan 2024 - 2034 The Council meets to formally approve the LTP 2024 - 2034 – including changes made as a result of the submissions received. Once adopted, the

of the submissions received. Once adopted, the document will be available on our website, at libraries and Council offices.

WANT TO KNOW MORE? LET'S TALK!

Come along to one of our Open Days, here you will get the opportunity to talk to our Elected Members and staff in person about the things that matter to you and your community, as well as anything you would like more information on:

ŌTOROHANGA

The Village Green, Maniapoto Street, Ōtorohanga Saturday, 13 April 2024, 11am – 2pm

AROHENA

Arohena Hall, 18 Pukewhau Road, Wharepapa South Thursday, 18 April 2024, 10.30am – 12.30pm

KĀWHIA

Kāwhia Hall, 141 Jervois St, Kāwhia Saturday, 20 April 2024, 11am – 2pm



HAVE YOUR SAY

SUBMISSION FORM

Full Name:

Organisation: (if applicable)

Address:

Email:

Do you want to speak to your submission? Yes No

If you would like to speak to councillors about your submission, please provide your phone number so we can contact you with the date and time.

Phone:

What do you think about our plans for our other projects and activities?

What do you think about our plan for finances, including our proposed limits on rates and debt?

Is there anything else you would like us to know?

DO YOU AGREE WITH OUR PREFERRED OPTION OR DO YOU SUPPORT ANOTHER OPTION?

FUNDING DEPRECIATION

Learn more on page 40



OPTION 1:

OUR PREFERRED OPTION

Reduce the amount by \$2.1 million we set aside for funding depreciation of assets for three years



OPTION 2: Continue to collect \$2.1 million in rates to fund depreciation of assets for the next three years

COMMUNITY PRESENCE

more on page 41

OPTION 1:

OUR PREFERRED OPTION

Continue with our enhanced community connections approach approach but not invest in a multi-purpose van



OPTION 2:Invest in a multi-purpose van

KĀWHIA AND AOTEA SEAWALL RATES

OPTION 1:

OUR PREFERRED OPTION

Learn

more on

page 42

Apply a single targeted rate for all three seawalls across both communities.

OPTION 2:

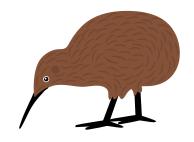
Each community continues to pay for their own seawalls.

Take note: For your submission to be valid, you must include your full name, a postal address or email address. All submissions (including your name, address and contact details) are provided to council staff and Elected Members for the purpose of analysing feedback. Your personal information will also be used for the administration of the engagement and decision-making process. Submissions (with the individual's name and organisation only) will be available online. If requested, submitter details may be released under the Local Government Official Information and Meetings Act 1987 unless there are grounds to withhold this information. If there are good reasons why your name and/or submission should be kept confidential please contact us by emailing info@otodc.govt.nz.

// Place holder page - AUDITORS REPORT to come

// Place holder page - AUDITORS REPORT to come









THE HIHI

One of Aotearoa's rarest birds, the Hihi/ Stitchbird is a master weaver. The Hihi symbolises our rare and unique qualities from which we draw strength, as we weave the individual threads of our future district into one connected nest.

THE KIWI

Our national bird with special ties to our district through the Ōtorohanga Kiwi House, the Kiwi bird symbolises our Kotahitanga (togetherness) in our identity as Ōtorohanga District, as we work together with our partners and community while facing local, national and global challenges.

THE TŪĪ

Boisterous and vocal in nature, the Tūī bird symbolises our commitment to korero and inclusiveness, with the inquisitive and relentless approach needed to tackle the big issues. Nimble in character, Tūi represent our ability to adapt to our ever changing world, ensuring our district and people thrive.

THE KUAKA

The Kuaka – Bar-Tailed Godwit is a migratory bird known for traversing vast distances across the open waters of Te Moana-nui-a-Kiwa. Travelling in their multitudes, the Kuaka seeks shelter in the many bays along the western coasts of the Ōtorohanga district and wider Aotearoa.

The Kuaka brings forth the essence of "kia mau tātou ki te ara" through their unity in flight and shared destination as a collective. It is our aspiration that the Kuaka inspires this notion of holding fast to the pathway ahead as a community.

WOULD YOU LIKE TO KNOW MORE ABOUT OUR MANU/BIRDS AND OUR BRANDING? HEAD TO ENGAGE.OTODC.GOVT.NZ/WEAVING-THE-FUTURE-TOGETHER-BRANDING





