

# ĀMIO

## ŌTOROHANGA DISTRICT CONNECTION

July 21 2022

### Kia ora

Welcome to Āmio. We hope you're avoiding the winter bugs and of course, COVID that are around at the moment. If you need to isolate and want some support check out [www.heretohelpu.nz](http://www.heretohelpu.nz) to get in touch with local people who deliver well-being and social support.

Just a reminder that our Customer Service Centre is in a temporary location while the council building is refurbished. You can find us in the library building, 27 Turongo Street, Ōtorohanga. As always, you can contact us on 0800 734 000 or email us at [info@otodc.govt.nz](mailto:info@otodc.govt.nz).



### HAVE YOUR SAY!

Ōtorohanga District Council has been creating a blueprint for the future of Ōtorohanga Town, with strong input from our community.

We've been impressed by the level of participation in our early engagement phases, where you told us what you thought the future of Ōtorohanga Township should look like and provided feedback on key themes that emerged.

Our team has combined your feedback with information on the Ōtorohanga environment, culture, social makeup, economy and infrastructure, to create the draft Ōtorohanga Town Concept Plan (OTCP) for formal consultation.

The **draft plan is due to land on July 25** and it's now time for one final look to tell us what you think before the plan is formally adopted and guides the town's future direction.

#### How do I give feedback?

##### Drop-In Session:

Head to our public drop-in session on **Saturday 6 August at St David's Church corner Turongo and Ranfurly Streets, Ōtorohanga from 9 am to 2 pm**. Tell us what you think and whether we've got it right. You can arrive any time during the session, so come along, give us your feedback and grab a free sausage sizzle!

##### Business Breakfast:

Local business owners are invited to attend our breakfast session to provide feedback. We're holding this on **Friday August 5 from 7.30 am to 9 am at St David's Church, Cnr Ranfurly & Turongo Streets**.

##### Website:

The draft plan will be on **our website from 25 July**, along with a survey to let us know your thoughts. Follow the QR code, or head to: [www.otodc.govt.nz](http://www.otodc.govt.nz) to tell us your thoughts. **Feedback closes on 15 August**.

### ARE YOU ENROLLED TO VOTE?

Keen to vote in the local elections? Then you'll need to check you're on the electoral roll or update your details if you've just moved to the district.

It's super-easy, just call 0800 36 76 56 or do it online by heading to: [www.vote.nz](http://www.vote.nz)



### CONGRATULATIONS TO OUR CUSTOMER EXPERIENCE TEAM!

Ka pai to our Ōtorohanga District Council Customer Experience Team who were recently grouped with councils that deliver excellent customer experience! Results for the 2021 Mystery Shop were presented at the Association of Local Government Information Management (ALGIM) Conference in Wellington recently and our small customer service team ranked as excellent.

ALGIM's mystery shoppers called our council multiple times, made enquiries through our website and Facebook, asked standard questions, and assessed the service based on responsiveness and the customer experience received. Well done team!!



### IT'S TIME TO REGISTER YOUR BEST FRIEND!

It's that time of year again - dog registration fees for this year are **due by August 1 2022**. Payments can be made at the Council office, or you can pay online by heading to:

[www.otodc.govt.nz/services/animal-control/dog-registration-payments/](http://www.otodc.govt.nz/services/animal-control/dog-registration-payments/)

Remember, if you don't register your dog, this may result in a \$300 infringement fine.

Talk to us if you're having difficulties - phone our friendly customer experience team on 0800 734 000 or email [info@otodc.govt.nz](mailto:info@otodc.govt.nz).

### THINKING OF STANDING FOR LOCAL BODY ELECTIONS?

It's election time soon and some of you will be thinking about standing for election this year.

Our Chief Executive Tanya Winter will be hosting two 'Tea with Tans' sessions where you can sit down over a cuppa and chat about what it means to be the Mayor, a Councillor or a Community Board member.

Tanya has 25 years of experience in local government, working for six councils, including two as Chief Executive. So, head to these sessions to get the "real deal" on what it takes to succeed as an elected member from Tanya's perspective.

**Tea with Tans - Session 1:** 27 July, 5 pm-6 pm, St David's Church, corner Ranfurly and Turongo Streets, Ōtorohanga

**Tea with Tans - Session 2:** 1 August, 4 pm-5 pm, Kāwhia Community Room, Jervois Street, Kāwhia



### CLOSURES FOR TRAINING

Our customer service centre and library will be closed for training on the following dates:  
**Customer service centre:** 23 August, closing at 1.45 pm and reopening the next day at 9 am.

**Library:** Last Wednesday of each month at 4 pm.

### Upcoming Council and Community Board Meetings

You can find each meeting's Order Papers (that's the topics and information they are talking about) on Council's website, one week before the meeting date. All meetings are live-streamed on our YouTube channel.

- Council - August 16, 10am, St David's Church, Cnr Ranfurly & Turongo Streets, Ōtorohanga
- Ōtorohanga Community Board - August 4, 4 pm, St David's Church, Ranfurly & Turongo Streets
- Kāwhia Community Board - July 22 meeting cancelled due to lack of business