



EMERGENCIES CAN HAPPEN ANYTIME, ANYWHERE – BE PREPARED THIS SUMMER.

Emergencies can happen anytime, anywhere – earthquakes, floods, tsunami, fire, and other hazards can often occur without warning - the best thing you can do this summer is make sure you are prepared.

Learn as much as you can about what might happen, what you'll do when and if it does and what you need on hand to make sure you, your whānau/family and your community get through.

Below is a list of key information to have on hand in case of an emergency. Show it to your whole household and stick it on your fridge where you can all find it easily. Be sure to check out the below links BEFORE an emergency strikes, internet access could be limited during an event.

MAKE A PLAN

Being prepared for an emergency starts at home – you and your whānau/family can begin by filling out a household plan. It is important that you know what to do when an emergency happens. Find the template for a household plan here: www.getready.govt.nz/en/prepared/household/make-a-plan

Check out the Waikato Region planning resources here: www.waikatoregioncdemg.govt.nz/plans-and-resources/policy-and-plans/

NATURAL DISASTER

If an emergency is declared in relation to a natural disaster, Civil Defence will activate to coordinate the response. Remember that help may be some time away, especially in isolated communities. Refer to your household plan and keep your whānau/family safe until help arrives or direction is given.

EVACUATION

In some cases, evacuation may be necessary, but it depends upon the risk involved in any certain event. It may be safest to stay at home in some scenarios. Evacuations are typically led by NZ Police in consultation with Civil Defence and other relevant agencies.

FIRE

Fire risk and first response is managed by Fire and Emergency New Zealand (FENZ). For a large event, FENZ may call on Civil Defence to request additional help or for an emergency to be declared.

Prepare your home to protect it from fire:

- www.fireandemergency.nz/outdoor-and-rural-fire-safety/protect-your-home-from-outdoor-fires/
- www.checkitsalright.nz/reduce-your-risk/protecting-your-property

IN THE EVENT OF AN EMERGENCY:

- Check in with others in your community and ensure your pets are safe
- If you or your neighbours are at immediate risk, don't wait to be told – go to the nearest safe place
- Head to www.waikatocivildefence.co.nz and continually check for updates
- Tune into the radio station local to your area
www.waikatocivildefence.co.nz/in-an-emergency/radio-frequencies/
- Follow Waikato Civil Defence on social media
www.facebook.com/WaikatoCivilDefence
- Download the ANTENNO mobile app. If Civil Defence is activated and an emergency declared, Council's plan is to push out Civil Defence messages through the ANTENNO app, and our council Facebook page.
- Download Antenno: www.otodc.govt.nz/council/download-antenno
- Follow Ōtorohanga District Council on Facebook: www.facebook.com/OtorohangaDistrictCouncil/
- Please note - while these are useful communication tools, they will only work if internet services are not disrupted.

RATES

Rates invoices for the period 1 January 2024 to 30 June 2024 will be sent out mid-January 2024 and payment will be due by 23 February 2024.

Water invoices for Ōtorohanga Urban and Rural Water Schemes are also due by 23 February 2024.

You may be eligible for a Rate Rebate. To check your eligibility, please visit www.govt.nz/browse/housing-and-property/getting-help-with-housing/getting-a-rates-rebate/



WE'RE ABOUT SAVING LIVES IN THE WATER IN THE WAIKATO REGION!

With our region's beautiful coastlines, beaches, lakes and rivers, it makes sense that we equip our people and communities with the skills and knowledge to be in, on and around water safely.

We're proud partners of the Waikato Regional Water Safety Strategy and are committed to working collectively to lower the rate of preventable drownings in our region.

You can read more about the strategy and its commitments here: <https://bit.ly/3MXvUeX>



KĀWHIA WATER WATER CONSERVATION AND RESTRICTIONS

As we head into what is predicted to be a hot summer, with a high number of visitors to our district, it's important we all be conscious of our water use - water restrictions help everyone play their part.

Increased temperatures and increased outdoor water use due to activities like washing boats, watering gardens and property maintenance put pressure on our water supply. Our water restrictions help us manage the reticulated water supply during these periods of high demand.

Water restrictions have been in place over summer for three years now and have had great success in ensuring water supply over the drier months.

You will be notified of a change in water restriction level by updates to our website, social media and the indication arrow on the physical sign in Kāwhia township will be pointing to the current restriction level. The details of our water restriction levels are outlined below:

NO RESTRICTION (GREEN)

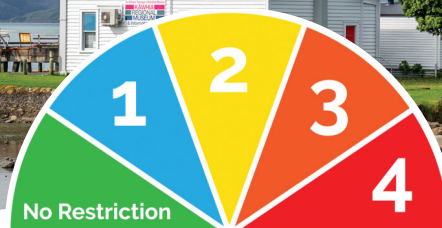
No water restriction in place, but we ask that you please be mindful of water consumption as it is a limited resource and there needs to be enough to go around for everyone.

LEVEL 1 - WATER CONSERVATION USE WATER WISELY (BLUE)

Sprinklers between 6-8am and 6-8pm. Hand-held hosing is allowed anytime.

Water saving tips:

- Always use a twist or trigger nozzle when using your hose.
- Use a timer with your sprinkler or irrigation system and be mindful where you position it so that you are watering plants, not paved areas.
- Use a cover on permanent and portable pools to prevent evaporation and use appropriate chemicals to keep the water fresh.
- Use a broom and/or bucket to clean hard surfaces such as footpaths and driveways.
- Wash your car/boat/caravan on an area of lawn.
- Shorten your shower.
- Put a bucket in the shower while you're waiting for the water to warm up, and use



the water you catch for watering plants, flushing the toilet or cleaning.

- Use water from your rainwater tank or grey water wherever possible.

LEVEL 2 - WATER RESTRICTION REDUCE NON-ESSENTIAL WATER USE (YELLOW)

Use sprinklers on alternate days between 6-8am and 6-8pm (e.g. even street numbers on even days; odd street numbers on odd days). Handheld hosing is allowed at any time.

LEVEL 3 - WATER RESTRICTION REDUCE YOUR WATER USE IMMEDIATELY (ORANGE)

No sprinklers allowed. Hand-held hosing only. Don't use Council water supply to fill or top up your pools - including portable and paddling pools. Use a broom instead of water to clean hard surfaces such as footpaths and driveways. Avoid using water to wash windows, buildings, cars and boats (boat motors may be flushed out).

LEVEL 4 - WATER RESTRICTION ESSENTIAL WATER USE ONLY (RED)

Essential water use means that you may use water for drinking, food preparation, hygiene and sanitary purposes - includes washing clothes and taking showers.

Essential use outside means water may be used for activities like firefighting and emergency clean ups.

There is a complete ban on any outdoor water use - includes use of sprinklers, hoses, drip lines, irrigation systems, water toys like slip n' slides.

No filling of swimming pools - includes portable or paddling pools.

No outdoor cleaning - cars, property and boats (boat motors may be flushed out).

The only permitted way to water your garden at water restriction level 4 is to use collected rainwater and/or to use greywater from inside your home.

To find out more - head to

www.kawhiawater.co.nz

If you notice a water leak or someone wasting water in your street, please contact us straight away on 07 873 4000 (24 hours).

KERBSIDE RUBBISH REFUSE COLLECTION

Kerbside collections that would normally occur on Monday and Wednesday for the below dates will be picked up on the following day over the Christmas period

25 Dec 2023 (picked up 26 Dec)

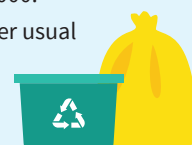
27 Dec 2023 (picked up 28 Dec)

1 Jan 2024 (picked up 2 Jan)

3 Jan 2024 (picked up 4 Jan)

Our afterhours service will be available throughout the holiday period for urgent matters, call 0800 734 000.

Business resumes as per usual on 8 January 2024.



OPERATING HOURS OVER THE HOLIDAY PERIOD

22 December - 7 January. Normal hours resume Monday 8 January.

Ōtorohanga District Council Office

| | |
|----------|----------------|
| 9am-12pm | Fri 22 Dec |
| CLOSED | 23 Dec - 7 Jan |

Ōtorohanga District Library

| | |
|-------------|----------------|
| 9am - 5pm | Fri 22 Dec |
| 10am - 12pm | Sat 23 Dec |
| CLOSED | 23 Dec - 7 Jan |

Kāwhia Library

| | |
|-------------|----------------|
| 2pm - 4pm | Fri 22 Dec |
| 10am - 12pm | Sat 23 Dec |
| CLOSED | 23 Dec - 7 Jan |

Aquatic Centre

| | |
|-----------------------------|------------|
| CLOSED | Mon 25 Dec |
| 12pm - 6pm | 26 Dec |
| 12pm - 6pm | 1 Jan |
| 12pm - 6pm | 2 Jan |
| Normal hours all other days | |

Refuse Transfer Station - Ōtorohanga

| | |
|------------|----------------|
| CLOSED | 25 Dec & 1 Jan |
| CLOSED | Thursdays |
| 10am - 4pm | All other days |

Refuse Transfer Station - Kāwhia

| | |
|------------|------------------|
| CLOSED | 25 Dec & 1 Jan |
| CLOSED | Tues, Thurs, Fri |
| 12pm - 3pm | Wed, Sat & Sun |