




## Community Services

### What Community Outcome Does Community Services Contribute To






Community Outcomes	Parks & Reserves (incl Toilets)	Library	Pensioner Housing	Other Property	Cemeteries	Swimming Pool	Litter Control	Security Patrol	District Sports Co-ordinator
 <p>Otorohanga District is a safe place to live</p>						Implementer	Implementer	Implementer Advocate	
 <p>Ensure services and facilities meet the needs of the Community</p>	Implementer	Implementer Partner	Implementer	Implementer Partner	Implementer Regulator	Implementer	Implementer	Implementer	Partner
 <p>Provide for the unique history and culture of the District</p>	Implementer	Implementer			Implementer				

### WHAT ARE COMMUNITY SERVICES

Community Services provide for the community's need for recreational, social, and amenity activities. Community services represent's Council's second main group of asset-based activities.

These activities meet important community needs, but are considered to be on a second tier in relation to Network Services in respect of both social and economic importance. For these reasons the management of these activities is generally conducted without the depth of technical planning that underlies activities in the Network Services group.

### WHICH ACTIVITIES ARE INCLUDED IN THE COMMUNITY SERVICES GROUP

-  Parks and Reserves (including Public Conveniences)
-  Library
-  Community Facilities
  - Pensioner Housing
  - Other Property
  - Swimming Pool
  - Cemeteries
-  Litter Control
-  Security Patrol
-  District Sports Co-ordinator

### WHY ARE THESE ACTIVITIES INCLUDED ?

Community Services are provided in response to the public seeking to improve quality of life with the provision of services that address the

social, cultural and environmental well-beings. The community accepts that the provision of these services is a discretionary cost that they pay for.

The provision of Community Services is not a legislative requirement (except cemeteries). Where provided, community facilities must meet public safety standards set by various government agencies.

### RATIONALE OF COMMUNITY SERVICES

#### **Parks and Reserves (including Public Conveniences)**

Council's involvement in parks, reserves and associated activities is in part based upon provisions of the Reserves Act 1977 and the Resource Management Act 1991 and is also intended to improve the general quality of life for the residents in the District. In particular the parks and reserves provide facilities for passive or active enjoyment by residents and visitors alike.

#### **Library**

Our public libraries have been supplying our communities with a library service for many years. While the technology and delivery options may change over time the core roles of the library remain unchanged. Our libraries support and are actively involved in the following;

The core roles are;

#### *a) Reading and literacy*

Libraries are a trusted source of information and provide extensive collections in range and depth. They encourage and support reading and literacy in people of all ages. Book and leisure resource lending will remain a key role. Increasingly libraries are enabling people to acquire information and digital literacy – essential skills in a digital world.

*b) Community identity and local heritage*

Libraries provide community identity and reflect the communities we serve.

Libraries are a key institution for collecting, conserving and making available local information and resources. Libraries are an important gateway for our community.

*c) As a public place*

Libraries are venues in which groups and individuals can participate in community activities. They provide a non-commercial community public space for research, programmes and activities.

*d) Opportunities for lifelong learning and leisure*

By providing opportunities for informal learning and by supporting formal education, libraries contribute to the economic and social wellbeing of people.

The need for retraining and ongoing learning has become a feature of modern economic life.

Libraries continue to be a key leisure provider. Traditionally this was through book circulation; increasingly it is through different formats and services.

**Pensioner Housing**

Though not considered to be part of Council's core business, housing for the elderly is owned and managed to meet community expectations and fulfil social obligations and ensure that there is a good standard of affordable rental accommodation available to elderly residents.

**Other Property**

Council owns various types of property, which are managed in the best interest of the residents and ratepayers of the District. These properties are classified as commercial or community investments.

**Swimming Pool**

Council carries out this activity to meet the expectations of the Community. There is no legal obligation to do so.

**Cemeteries**

The Activity is undertaken to comply with legislation under Section 4 of the Burial and Cremations Act 1964, and to meet the expectations of the Community.

**Litter Control**

This service is outside the scope of the refuse collection contract and the main focus is one of picking up litter on the roadside and in Parks and Reserves. The service is also provided under contract to the State Highway network.

**Security Patrol**

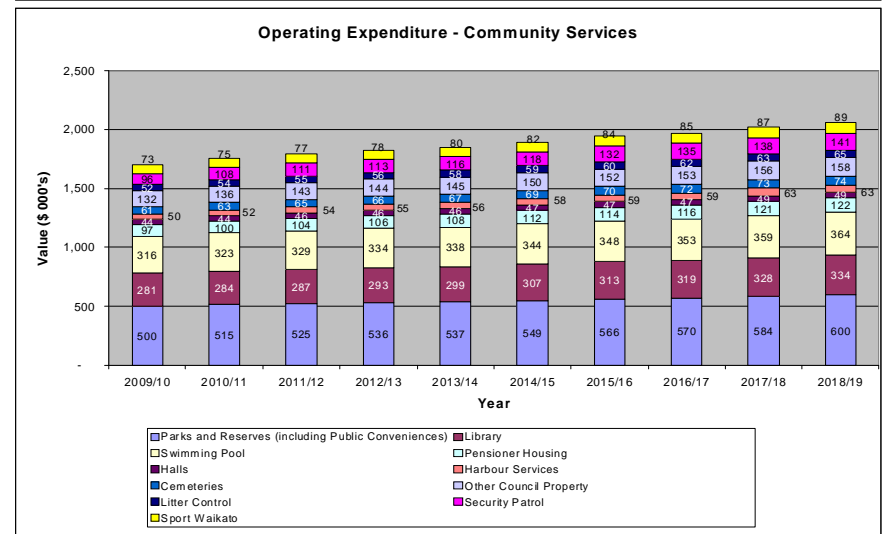
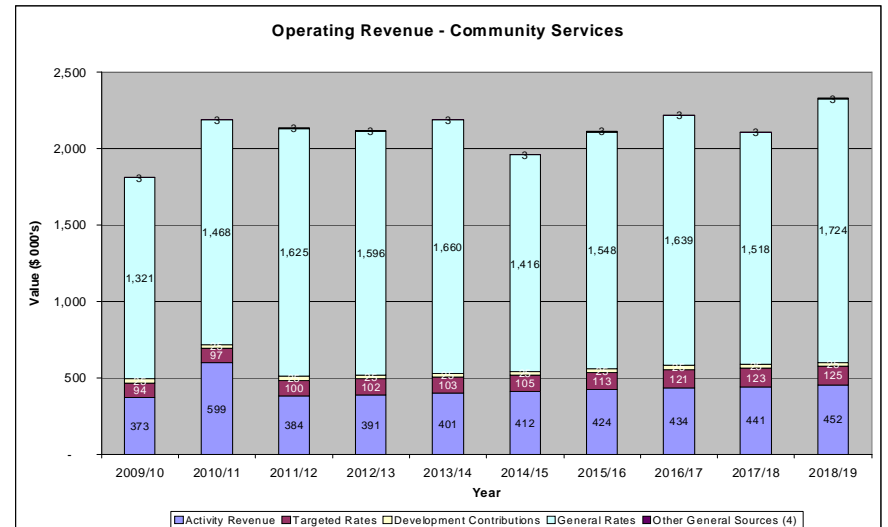
Due to an approach by local businesses to provide the service as the demand for a privately owned scheme did not exist.

**District Sports Co-ordinator**

Council's role in this scheme satisfies part of its Mission Statement by recognising the social need to promote physical activity. Through the District Sports Co-ordinator scheme, Council delivers a range of leisure programmes and events which increase participation in leisure activities.

**Community Services Financial Statements**

Community Services - Operating Statement	2009/10	2010/11	2011/12
<b>Operating Revenue</b>			
Activity Revenue	373	599	384
Targeted Rates	94	97	100
Development Contributions	25	25	25
General Rates	1,321	1,468	1,625
Other General Sources <sup>(4)</sup>	3	3	3
<b>Total Operating Revenue</b>	<b>1,816</b>	<b>2,192</b>	<b>2,137</b>
<b>Operating Expenditure</b>			
Parks and Reserves (including Public Conveniences)	500	515	525
Library	281	284	287
Swimming Pool	316	323	329
Pensioner Housing	97	100	104
Halls	44	44	46
Harbour Services	50	52	54
Cemeteries	61	63	65
Other Council Property	132	136	143
Litter Control	52	54	55
Security Patrol	96	108	111
Sport Waikato	73	75	77
<b>Total Operating Expenditure</b>	<b>1,702</b>	<b>1,754</b>	<b>1,796</b>
<i>includes:</i>			
Salaries and Wages	153	157	160
Depreciation	198	200	214
Interest	72	70	69
<b>Operating Surplus (Deficit) \$</b>	<b>114</b>	<b>438</b>	<b>342</b>
Operating Surplus transferred to Reserves; or Operating Deficit funded from Reserves	-	-	-



<sup>4</sup> This represents income earned from internal charging between departments for staff time spent working for other departments.

Otorohanga District Council – Long Term Council Community Plan 2009/10 to 2018/19

<b>Community Services - Capital and Reserves Funding Statement</b>	2009/10	2010/11	2011/12
<b>Capital and Reserves Funding Requirements:</b>			
<b>Capital Expenditure</b>			
Renewals (Maintaining Service Capacity)	240	423	225
Growth (Improving Service Capacity)	-	26	15
Level of Service (Improvements to Service)	5	64	75
New Statutory Requirements	-	-	-
<b>Total Capital Expenditure</b>	<b>245</b>	<b>513</b>	<b>315</b>
Loans repaid	54	54	56
Operating Deficit	-	-	-
Transfers to General and Special Reserves	93	143	260
<b>Total Funding Required</b>	<b>392</b>	<b>710</b>	<b>631</b>
<b>Funded by:</b>			
Operating Surplus (via reserve)	114	438	342
Funding from Non-Cash Expenses	164	133	206
Loans Raised	-	60	-
Transfers from General and Special Reserves	114	79	83
Capital Income	-	-	-
<b>Total Funding Applied</b>	<b>392</b>	<b>710</b>	<b>631</b>

